

9/17/2025

To: Connecticut Recycling Facility Operators

1024 Suncook Valley Hwy, C5
PO Box 1071
Epsom, NH 03234

Dear Facility Manager,

The Propane Gas Association of New England (PGANE) is committed to ensuring the safe and responsible management of propane cylinders in Connecticut. In support of this goal, we are pleased to inform you of a new retrieval program for **twenty-pound propane cylinders (commonly known as barbecue grill tanks)** that will begin prior to **October 1, 2025**.

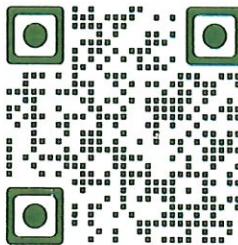
Under this program, PGANE will provide recycling facilities with a communications pathway to request retrieval of **twenty or more twenty-pound cylinders** from your site. Once a request is received, a PGANE member will be designated to contact your facility directly and arrange retrieval within **2-4 weeks**.

Along with the retrieval process, PGANE will provide facilities with clear steps to take in submitting requests, as well as communications that may be shared with residents who arrive at your site attempting to dispose of propane cylinders.

Please note:

- **This program applies only to standard twenty-pound cylinders** (barbecue grill tanks).
- **Smaller propane cylinders** (such as camping fuel canisters) must continue to be managed through the Cylinder Collective program.
- Connecticut residents have access to numerous propane exchange sites across the state that can accept out-of-service twenty-pound cylinders. These same sites provide safe, established channels for both exchange and recycling.
- PGANE has established a process in Connecticut to ensure that any units collected at recycling sites are retrieved, recertified when possible, or safely recycled.

To request retrieval of twenty or more twenty-pound cylinders from your facility, please submit your request using the form available via the QR code below:



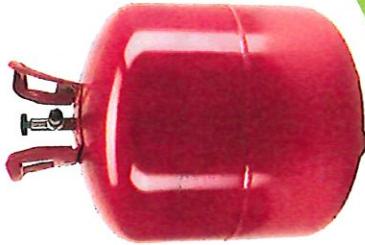
For additional information about propane tank recycling, please visit pgane.org/tankrecycling or call **888-445-1075**.

We appreciate your cooperation in keeping Connecticut residents and recycling facility staff safe while ensuring responsible management of propane cylinders. PGANE looks forward to working with you on this important initiative.

Sincerely,
Gary Haines
Director of Regulatory Affairs
Propane Gas Association of New England

WHAT WE DON'T ACCEPT

Helium Tanks



1 lb tanks



MUST BE ROOM IN CAGE TO RECYCLE

- ✓ Do not leave tank outside.
- ✓ Do not put tank on top of cage.
- ✓ You may have to visit more than one location.

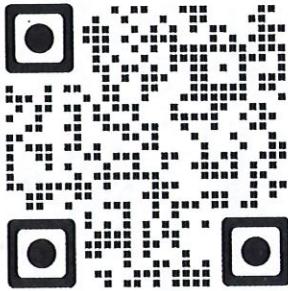


TAKE TANKS TO A RECYCLE LOCATION

IMPORTANT SAFETY ALERT

- Do not throw the tank in your trash or a dumpster.
- Do not discard the tank improperly or litter.
- Do not attempt to remove the valve or otherwise cut or puncture the tank.

Scan Here for Locations

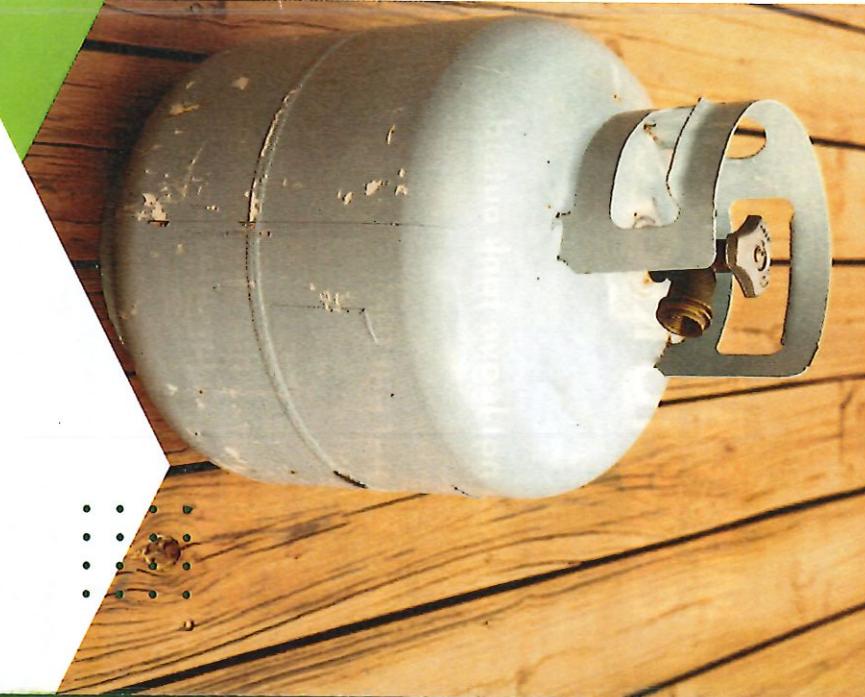


Visit cylindercollective.org or scan here to learn where to recycle these!



UNWANTED PROPANE TANKS

There are two things you can do with an unwanted propane tank. If it's serviceable, it can be reused or requalified depending on how old the tank is. If the tank is heavily rusted, damaged, punctured or deemed to be unusable by a qualified professional it can be recycled. Visit pgane.org/tankrecycling for more info.



ABOUT THE TANK

These tanks are 18 inches tall and 12.5 inches in diameter, and are usually painted white or some other reflective color. Each tank features a steel footer to keep it upright, and a protective collar around the service valve. The valve will look triangular or similar to a faucet handle.

For more info/how to reach us



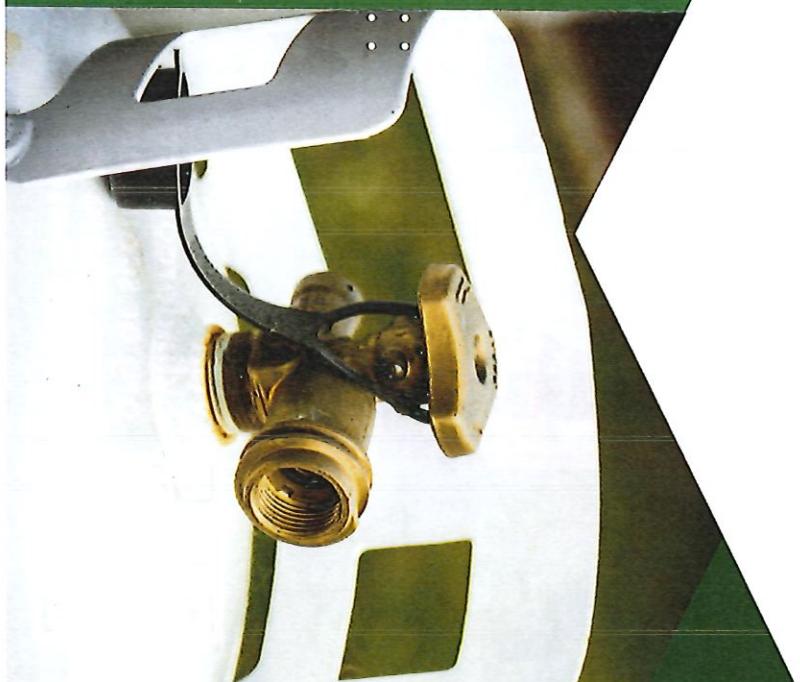
Phone
888-445-1075



Website
pgane.org/tankrecycling

HOW TO RECYCLE A PROPANE TANK

20 LB Propane Tanks ONLY
(BBQ Tanks)



pgane.org/tankrecycling



Scan Here
for More Info